

# IMS Policy

**Company purpose** : “Innovate and create an exceptional range of automotive experiences through our brands, while providing sustainable mobility solutions for a better tomorrow for our stakeholders.”

Škoda Auto Volkswagen India Pvt. Ltd. develops and manufactures exceptional range of high-quality, innovative and environment friendly passenger cars, components, genuine parts, accessories and services turning SAVWIPL into a global sourcing and Digital hub. Our commitment is to consistently provide right products, industry leading mobility solutions in line with the strategy of Volkswagen Group & Škoda brand to meet customer satisfaction and surpass customer expectations.

Our continued success depends on a responsible conduct in the social sphere, meeting legal and regulatory requirements by implementing the strategic goals, corporate and product digitalization and ensuring that all employee adhere to the following principles:

- Ensuring the highest quality of all products as appreciated and experienced by our customers.
- Being honest and responsible at all times, acting with due diligence, according to the principles of Integrity and Compliance, ‘Volkswagen Group Essentials’, the ‘Code of Cooperation’, ‘Code of Conduct’, ‘Environmental, Social and Governance principles’ and brand values.
- Measuring and evaluating the efficiency of processes, managing risk system, looking for new opportunities and accepting measures to continuously improve the quality, environment and energy efficiency, reliability, cyber security, and competitiveness of our products and services for sustainable and profitable business.
- Under sustainable development, using natural resources and energy responsibly, using ecofriendly and energy efficient technologies, adopting circularity for conservation of natural resources, taking care to protect the environment and prevention of pollution within the whole life-cycle of the product in design review and procurement.
- “Safety First” is the guiding principle of all actions taken by our managers and employees. All occupational safety processes are known to our employees and reliably applied. Our workspaces are safe by design and all employees are informed and qualified to act in accordance with safety guidelines.
- Ensuring confidentiality, integrity, availability, privacy of our information assets, creating information security awareness and protection of human lives rights, health, property, personal data.
- Establishing mutually beneficial and balanced relations with interested parties and the public.

The Management at Škoda Auto Volkswagen India Pvt. Ltd. is committed to adhere and continually improve all processes, management systems, innovative lean production and competitiveness of our products and services, to ensure availability of information and resources needed to attain our goals. The management undertakes to support the personal development of employees in their job satisfaction, motivation, health protection and to develop mutual communication by active involvement of employees across levels and remain a great place to work.

**Piyush Arora**  
Managing Director & CEO

**Jiri Masin**  
Executive Director  
Production & Logistics

**Sarma Chillara**  
Director  
HR & People Services

**David Suchan**  
Vice President  
Quality Management